

# Central Steel & Wire Company

03/25/20

Dear Valued Customer,

Over the past several days, multiple states have announced a variation of a “shelter in place” order. These orders are typically effective until early April with a goal of reducing the risk of the spread of COVID-19.

These orders included the closure of “non-essential businesses” and allow for “essential businesses” to continue operating. Many are following the federal guidelines established by CISA ([cisa.gov](https://www.cisa.gov)) as part of Homeland Security. Although several states have differing levels of restrictions, **Central Steel & Wire qualifies as an essential business** due to our distribution and processing of metal goods for key manufacturing companies that have products in high demand during this pandemic. We will continue to monitor updates from local, state and federal authorities.

Our partnership with you is important to us. Our top priorities are keeping our employees safe and healthy while maintaining your supply chain. CS&W intends to **remain open and in full operation** during these “shelter-in-place” orders.

We have implemented a Pandemic Continuity Plan to help ensure our commercial and operational sustainability. We continue to practice risk prevention behavior and execute actions to keep our employees healthy and safe, while ensuring we have workforce coverage to respond to your needs. Additionally, we have worked with our key transportation carriers to sustain our strong distribution network. Our sales team stands ready to respond to your supply chain needs.

Working together, we will always strive to provide you with the best service in the industry and remain your partner of choice during these unprecedented times. Thank you for your partnership and please let us know what we can do to make this situation easier for you. We look forward to your continued business.